



10-YEAR WARRANTY

AVK manufactured products are guaranteed against defects in workmanship and material used for a period of 10 years from the date of the passing of risks to the buyer (Incoterms 2020). This warranty shall only be valid if the product is installed correctly according to AVK installation instructions, if any, and accepted codes of good practice.

Further, the warranty shall be invalid if, at any time, the product is used for an application for which it has not been designed or which has not been recommended by AVK. In particular, AVK stresses that the warranty will be invalid, if at any time the customer changes the chemical composition of the medium or treatment of the medium for which the product is used, unless such change has been preapproved by AVK.

Any product which has been supplied, but not manufactured by AVK shall be subject to the warranty terms of the manufacturer.

Obligation under the warranty is limited at AVK's option to adjust, repair or replace, ex works point of sale, the defective products. The customer must immediately notify AVK of the claimed defect. AVK shall have the right to inspect said product and the customer shall, if requested, return the defective product to AVK with transportation prepaid. The customer shall assume all responsibility and expenses for removal and reinstallation and freight charges in connection to the foregoing remedy. AVK shall not be liable for indirect, special, incidental or consequential damages or penalties and does not assume any liability of purchase to others, or anyone for injury to persons or property. AVK shall accept no liability for product failure caused by abnormal operation conditions, war, violence, storm, cataclysm, or other cases of force majeure.

The decision of AVK in relation to any claims or disputes over warranty is final.

This warranty is in addition to AVK's general sales, delivery and payment conditions. In case of any discrepancy between this warranty and said conditions, this warranty shall supersede.

Kind regards

Morten S. Nielsen
AVK Group Director – Continental Europe

